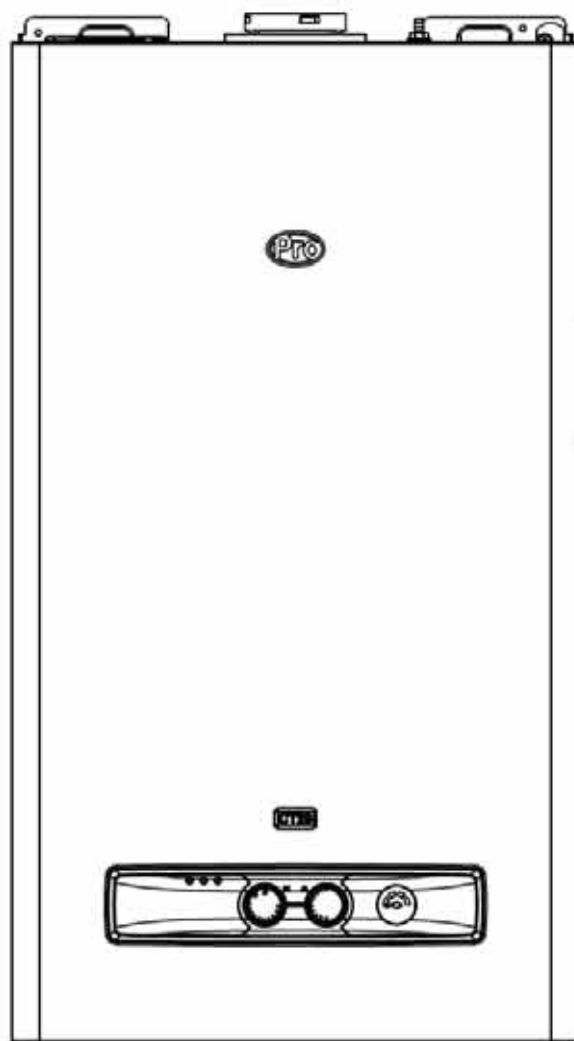


Procombi CT

User Instructions



CE

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THESE INSTRUCTIONS
TO BE RETAINED
BY USER



USERS INSTRUCTIONS

INTRODUCTION

Dear Customer

Your Procombi boiler has been designed to meet and exceed the very latest standards in gas central heating technology, and if cared for, will give years of reliable use and efficiency.

Please therefore take some time to read these instructions carefully.

Do's and Don't's

- Do ensure that the system pressure is periodically checked
- Do ensure that the boiler should not be used by children or unassisted disabled people
- Do ensure that you know how to isolate the appliance in an emergency
- Do ensure that you are familiar with the appliance controls
- Do ensure that your installer has completed the appliance log book section
- Do not attempt to remove the appliance casing or gain internal access
- Do not hang clothes etc. over the appliance
- Do not forget to have the appliance serviced annually.

This booklet is an integral part of the appliance. It is therefore necessary to ensure that the booklet is handed to the person responsible for the property in which the appliance is located/installed. A replacement copy can be obtained from customer services.

1. THINGS YOU SHOULD KNOW

1.1 GAS APPLIANCES

Gas Safety (Installations and Use) Regulations (UK).

In the interests of your safety and that of others it is a legal requirement that all gas appliances are installed and correctly maintained by a competent person and in accordance with the latest regulations.

1.2 ELECTRICAL SUPPLY

Please ensure that this appliance has been properly connected to the electrical supply by means of a double pole isolator or un-switched socket, and that the correct size of fuse (3 AMP) has been fitted.

Warning: this appliance must be earthed!

1.3 GUARANTEE REGISTRATION CARD

Please take the time to fill out your guarantee registration card. The completed warranty card should be posted within 30 days of installation.

1.4 APPLIANCE LOG BOOK (UK only)

A logbook section can be found at the rear of the appliance installation booklet. This important document must be completed during the installation/commissioning of your boiler. All GAS SAFE registered installers carry a GAS SAFE ID card, and have a registration number. These details should be recorded in the Benchmark logbook section within the installation booklet. You can check your installers details by calling GAS SAFE direct on 08004085500. Failure to install and commission the appliance in accordance with the manufacturers instructions may invalidate the warranty. This does not affect your statutory rights.

1.5 HOW DOES IT WORK?

Your Procombi boiler supplies heated water to your radiators and hot water to your hot water taps.

The central heating is controlled via a time clock and any thermostats that your installer may have fitted. The boiler will light when it receives a request from the time clock via any thermostat that may be installed, or whenever a hot water outlet (tap) is opened.

Your Procombi boiler lights electronically and does not have a pilot light.

In the unlikely event of a fault developing with your boiler, the supply of gas to the burner will be terminated automatically.

1.6 DIMENSIONS

Procombi 25-29	
HEIGHT	715 mm
WIDTH	405 mm
DEPTH	248 mm

1.7 CLEARANCES REQUIRED

ABOVE	150 mm
BELOW	150 mm
LEFT SIDE	12 mm
RIGHT SIDE	12 mm
FRONT	600 mm

1.8 FROST PROTECTION SYSTEM

The Procombi CT is equipped with a built-in frost protection system, this enables the boiler to over-ride the time controls – even if switched off – and operate the burner and/or pump, should the temperature drop below 5°C for the main and for the DHW line. In particular the burner will be in ON status until the main temperature reaches 35°C for CH appliance and 55°C for DHW appliance.

Please note that the frost protection system is designed to protect the appliance only, should frost protection be required for the heating system, additional controls may be required.

NOTE

The frost protection system is reliant on the appliance having a permanent electrical supply, and being in a non-fault condition.

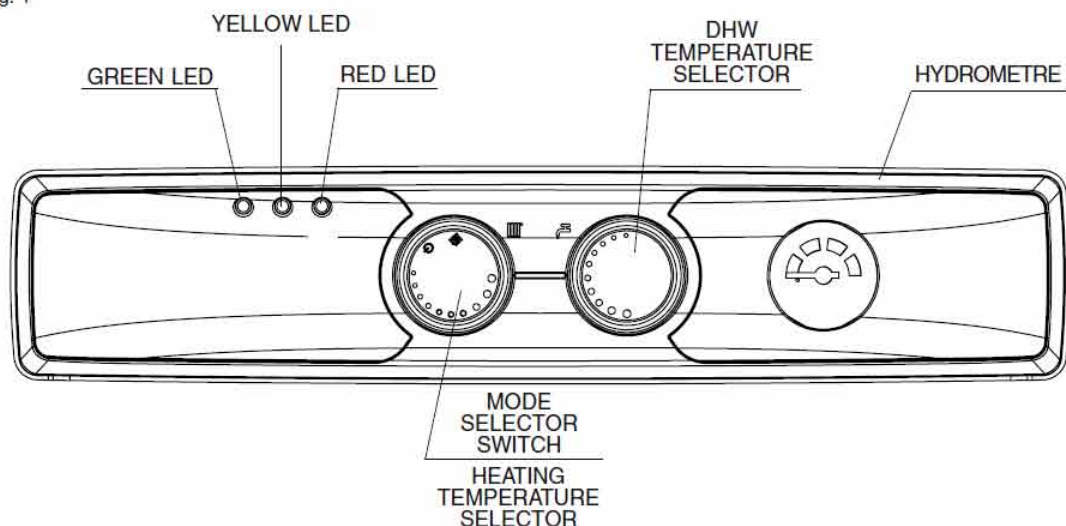
1.9 APPLIANCE STATUS INDICATORS

Your boiler is equipped with 3 status LED indicators, the Green LED indicates that the flame is present, the Red LED indicates the appliance has detected a fault, whilst the Yellow LED indicates that there is Servicing operation in progress.

ATTENTION!

THIS BOILER IS EQUIPPED WITH A 'PLUG & PLAY' CONNECTION FOR USE WITH THE PROCOMBI MECHANICAL CLOCK WITH COVER (CODE 20025085) OR A RF WIRELESS CONTROL (CODE 20035845). IF YOU INTEND TO USE ANOTHER TYPE OF CONTROL, PLEASE REFER TO THE INSTALLATION BOOKLET FOR DETAILED INSTRUCTIONS ON HOW TO CONNECT OTHER CONTROLS TO THIS BOILER. THIS BOILER WILL REMAIN AT 'STANDBY' FOR ANY HEATING REQUESTS UNTIL A TIME OR TEMPERATURE CONTROL IS CONNECTED.

Fig. 1



BOILER STATUS LED

Green LED Boiler is working/responding to a heating/hot water request

Red LED Boiler has identified a fault and has failed-safe. Refer to instructions on how to reset

Yellow LED Service operation

DHW TEMPERATURE SELECTOR

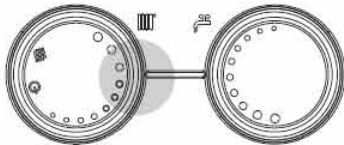
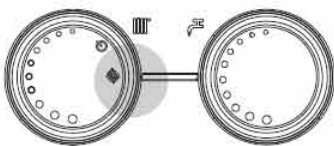
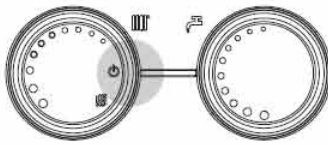
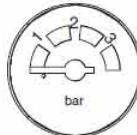
Move the selector clockwise to increase the hot water outlet temperature, or counter-clockwise to reduce the temperature

PRESSURE GAUGE

Ensure the system pressure is set correctly (minimum 0.5-bar)

MODE SELECTOR SWITCH/HEATING TEMPERATURE SELECTOR

Mode selector switch:

 Hot water only - Select this position if you want the boiler to supply hot water only (no heating) Hot water temperature selector: move the selector clockwise to increase the heating outlet temperature, or counter-clockwise to reduce the temperature (range: 37°C-60°C)	
 Heating & hot water - Select this position when you want the boiler to respond to a heating and hot water request from the time-clock programmer Heating temperature selector: move the selector clockwise to increase the heating outlet temperature, or counter-clockwise to reduce the temperature (range: 40°C-80°C for standard central heating). The automatic temperature control function (SARA) is set within position 4 and 6.	
 Boiler at OFF/standby - Select this position when you want the boiler to be switched off for short periods (days) or if the boiler requires to be reset	
 Pressure gauge shows the current pressure of your heating system, the gauge should be set between sectors 1 and 2. When the appliance is operating the gauge may rise or fall slightly, this is quite normal. The minimum permissible level for the safe and efficient operation of the appliance is 0.5 bar (first field). Should the pressure fall below 0.5 bar, the boiler may lockout.	

2. GETTING STARTED

2.1 BEFORE SWITCHING ON

Before switching the appliance on, please familiarise yourself with:

- how to isolate the appliance from the gas, water, and electricity supplies;
- how to check and top-up – if necessary – the system water pressure;
- the time clock or programmer (if fitted);
- any external thermostats and their functions;
- the appliance controls.

2.2 APPLIANCE CONTROLS (see fig. 1)

The appliance controls are situated on the lower front of the appliance. The appliance controls include:

- pressure gauge;
- appliance mode selector;
- temperature selector;
- burner ON mode (green);
- fault indicator (red);
- servicing mode indicator (yellow)
- optional integral time clock/programmer (if fitted).

NOTE

The appliance frost protection is active in all the boiler modes. The **temperature selectors** can be used to vary the temperature of the water that circulates around your radiators and the water that flows from your hot water taps. The temperature range is adjustable between 40°C and 80°C for the central heating, and between 37°C and 60°C for the hot water.

The **3 LED** normally shows the operating temperature of the appliance.

When the **status indicator (Green)** is lit it indicates that the flame is present and the burner is ON.

When the **fault indicator (Red)** is lit it indicates that the appliance has identified a possible fault and performed a safety lockout.

When the **fault indicator (Yellow)** is lit it indicates that there is a Servicing operation in progress.

The **integral time clock (when fitted)** can be used to switch the heating on and off at pre-determined intervals.

2.3 LIGHTING THE BOILER

Ensure the gas and electrical supply to the boiler are turned on.

Turn the mode selector switch to the **ON** position. When there is a request for heating or hot water via the time clock or programmer, the boiler will begin an ignition sequence. When the appliance reaches the CH set temperature, the burner will go off for a minimum period of approximately 3 minutes.

When the programmer/time clock or external thermostats heating request has been satisfied, the appliance will switch off automatically.

2.4 ADJUSTING THE HEATING TEMPERATURE

Rotate the temperature selector – clockwise to increase, counter-clockwise to decrease – to the desired temperature setting. The temperature can be set from a minimum of 40°C to a maximum of 80°C (if standard CH mode is selected).

2.5 ADJUSTING THE HOT WATER TEMPERATURE

Rotate the temperature selector – clockwise to increase, counter-clockwise to decrease – to the desired temperature setting. The temperature can be set from a minimum of 37°C to a maximum of 60°C. If the temperature at the outlet is still not sufficiently hot enough, it may be necessary to reduce the flow of water at the hot water outlet (tap).

NOTE

If the appliance fails to ignite during the ignition sequence, it will enter a lockout condition. Should this occur, please allow a period of at least two minutes before re-setting the appliance.

2.6 EXPLANATION OF FEATURES

Although the Procombi has been designed for simplicity of use, it utilises the latest in boiler technology, enabling a host of functions to be carried out simultaneously.

2.7 AUTOMATIC TEMPERATURE CONTROL

The automatic temperature control function (SARA), permits the boiler (when the heating temperature selector is set within 4 and 6 sector) to automatically adjust (raise) the heating. The activation and the disable of the function is visualized by blinking the green led.

3. HOWTO...

3.1 HOW TO TOP-UP THE SYSTEM PRESSURE (fig. 1-2)

The system pressure must be checked periodically to ensure the correct operation of the boiler. The needle on the gauge should be reading between 1 and 1.5 BAR when the boiler is in an off position and has cooled to room temperature. If the pressure requires 'topping-up' use the following instructions as a guide.

- Locate the filling valve connections (usually beneath the boiler, see fig. 2).
- Attach the filling loop to both connections.
- Open the filling valve slowly until you hear water entering the system.
- Close the filling valve when the pressure gauge (on the boiler) reads between 1 and 1.5 BAR (see fig. 1).
- Remove the filling loop from the connections.

3.2 HOW TO RESET THE APPLIANCE

When the red fault LED is illuminated, the appliance will require to be reset manually. Before resetting the boiler, check what action is required to be taken, using the information on the fault code table below. Allow a period of two minutes to elapse before rotate the mode selector knob across the **0** position (see fig. 1).

IMPORTANT

If the appliance requires to be reset frequently, it may be indicative of a fault, please contact your installer or Heating Services for further advice.

3.3 HOW TO SHUT DOWN THE SYSTEM FOR SHORT PERIODS

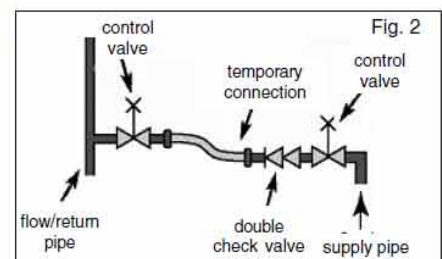
The system and boiler can be shut down for short periods by simply turning the time clock to the off position. It is also advisable to turn off the main water supply to the house.

3.4 HOW TO SHUT DOWN THE SYSTEM FOR LONG PERIODS

If the house is to be left unoccupied for any length of time – especially during the winter – the system should be thoroughly drained of all water. The gas, water, and electricity supply to the house should also be turned off. For more detailed advice contact your installer.

3.5 HOW TO CARE FOR THE APPLIANCE

To clean the outer casing use only a clean damp cloth. Do not use any scourers or abrasive cleaners.



APPLIANCE STATUS LED AND FAULT CODES

	Alarm type	Led RED	Led YELLOW	Led GREEN	Action
Purge cycle mode active	NA	BLINKING	BLINKING	BLINKING	
Alarm high limit thermostat	Final	BLINKING	OFF	OFF	Reset appliance. Call engineer if fault re-occurs
Alarm system water pressure	Final	ON	OFF	ON	Check/refill system pressure, reset, check. Call engineer if fault re-occurs
Alarm safety shutdown and/or internal fault	Final	ON	OFF	OFF	Reset appliance. Call engineer if fault re-occurs
Temporary fault	Temporary	OFF	OFF	BLINKING	None
Service operation	NA	OFF	BLINKING	OFF	None
Flame ON	NA	OFF	OFF	ON	None
Fault sensors	Final	BLINKING	OFF	BLINKING	Reset appliance. Call engineer if fault re-occurs
Boiler stand-by	NA	OFF	OFF	BLINKING	None

4. WHAT IF...

4.1 WHAT IF I SUSPECT A GAS LEAK

If you suspect a gas leak, turn off the gas supply at the gas meter and contact your installer or local gas supplier. If you require further advice please contact Heating Services.

4.2 WHAT IF I HAVE FREQUENTLY TO TOP-UP THE SYSTEM

If the system regularly requires topping-up, it may be indicative of a leak. Please contact your installer and ask him to inspect the system.

4.3 WHAT IF THE APPLIANCE IS DUE ITS ANNUAL SERVICE

Advice for tenants only

Your landlord should arrange for servicing.

Advice for homeowners

Please contact Heating Service 0844-3910-987. if you would prefer service engineer or agent to service your appliance. Alternatively your local GAS SAFE registered engineer may be able to service the appliance for you.

4.4 - WHAT IF I NEED TO CALL AN ENGINEER

If you think your boiler may have developed a fault, please contact your installer or Heating Services **0844-3910-987**. have all your details to hand including full address and post-code, relevant contact numbers, and your completed appliance log book.

5. SETTING THE PROCOMBI...

5.1 - SETTING THE MECHANICAL CLOCK

If your boiler has been installed with the Procombi mechanical clock, it can be used and adjusted as follows:

Setting the time

The time of day can be set by grasping the outer edge of the black dial and turning it in a clockwise direction until the correct time is in line with the white pointer.

Setting the "switching times"

The "ON" periods are set by sliding the black tappets, adjacent to the time periods required, to the outer edge of the dial. The tappets that remain at the centre of the dial will be the "OFF" periods.

The smallest switching time (ON or OFF) is 15 minutes.

To select "AUTO" mode move the selector switch in central position.

To select "ON" mode move the selector switch in the bottom position.

To select "OFF" mode move the selector switch in the upper position.

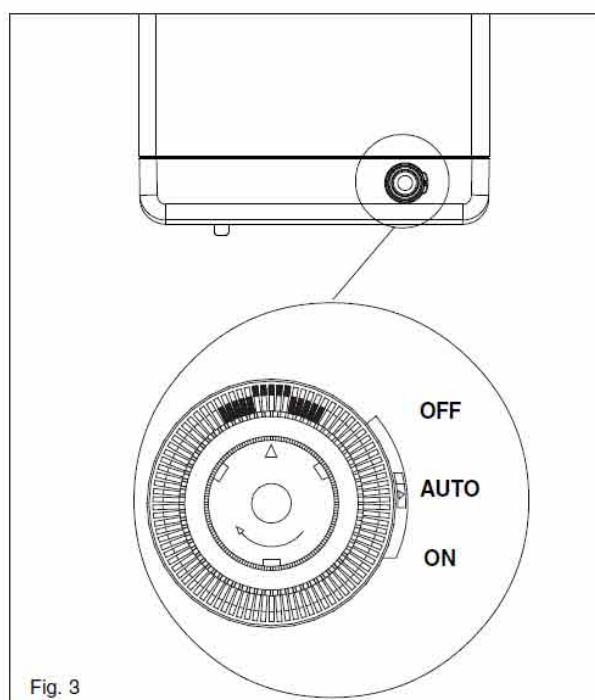


Fig. 3